



SUCCESS STORY
Hosting and Service Providers



ITELLIGENCE POLAND | PROBLEM SOLVED

A NetApp all-flash array adds to customer satisfaction and meets all objectives, including less power consumption, reduced rack space, and faster application response.

SAP Specialist itelligence Poland Cares for Customers with NetApp All-Flash Technology

Balancing costs, performance, and service levels is a must for any service provider. However, it becomes a real challenge when your customers' systems are as different as chalk and cheese. itelligence, a global player in the SAP arena with more than 7,000 employees, turned to NetApp to get it all done with a single all-flash solution for its facilities in Poland.

Another NetApp solution delivered by



100^s
OF SAP SYSTEMS UNDER CONTROL

90%
LESS RACK SPACE AND POWER NEEDS

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MEETING MARKET DYNAMICS

Whether customers want to use SAP Hybris to attract digital consumers, look for simplified SAP S/4 HANA migration, or have to be compliant with regulations of Poland's Ministry of Health, itelligence Poland cares. And its customers acknowledge its competence, service quality, and easy way of doing business.

As a long-term and trusted SAP partner, itelligence Poland offers a unique package of consulting, licensing, and application services for the Polish market and operates a modern data center near Poznań. Customers can choose from fixed prices and flexible services ranging from infrastructure basics to full SAP capabilities. Especially hosted, customized SAP environments have become both a favored offering and a challenge.

"The diversity of outsourced SAP systems is immense. No two systems are alike. This makes balancing performance, costs, and service levels quite challenging," says Jacek Czumałowski, senior expert SAP technical support at itelligence Poland.

NetApp® solutions have played a vital role in this environment for many years. Capacity-saving features, integrated data protection, and seamless integration with SAP applications have helped itelligence Poland to run its SAP hosting business efficiently and added to customer satisfaction. But requirements change, with performance being the most critical factor today.

"I like NetApp's unique way of thinking about data management and storage," says Czumałowski. "Its dedication to simplicity is a real advantage in complex environments." Using the NetApp Snapshot™ technology for temporary clones, for example, has made updates and patching of SAP software and systems easy and free of risk. "It was evident that switching to a NetApp all-flash system would bring even more opportunities and help drive down costs," says Czumałowski.

ENTERING THE ALL-FLASH AGE FOR EVEN BETTER SERVICES

NetApp solutions help itelligence Poland to deliver on the promises of outsourcing in terms of system performance, cost savings,

and high availability. The shift to a NetApp AFF array not only improved application response time by 30-40%, but also had impressive savings. Rack space is down by 90%, and storage efficiency is up by 50%. Less capacity coupled with highly effective SSDs reduced power needs and costs by over 90%.

"Running NetApp solutions in SAP environments means building upon a very good price performance ratio," concludes Czumałowski.

SOLUTION COMPONENTS

NETAPP PRODUCTS

NetApp AFF A300

NetApp ONTAP® 9, Snapshot technology, SnapMirror®

ENVIRONMENT

Microsoft SQL Server, Oracle database, SAP applications, VMware vSphere

PARTNER

COMPAREX Poland Sp. z o.o.

Image: itelligence Poland

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<http://netapp-success.com>



NetApp is the data authority for hybrid cloud. We provide a full range of hybrid cloud data services that simplify management of applications and data across cloud and on-premises environments to accelerate digital transformation. Together with our partners, we empower global organizations to unleash the full potential of their data to expand customer touchpoints, foster greater innovation and optimize their operations. For more information, visit www.netapp.com #DataDriven

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